

Dear Customer/Owner:

It has come to our attention that you have an account that you would like put on our critical account list. This list is used to notify you of a planned outage. It is not intended for notification of unplanned outages that are beyond our control. But in the event of a planned outage, we will make every effort to let you know in advance so you can make alternate arrangements for your critical load.

In an effort to keep our records up to date, would you take a moment to verify the following information:

Account Number: _____

Name: _____

Reason for being on list: _____

Phone Number: _____

Alternate Phone Number: _____

Thank you for your timely handling of this important matter. Please return this form for review by ILEC at the following address:

Iowa Lakes Electric Cooperative
Attn: Kay Dahl
702 South 1st Street
Estherville, IA 51334

Sincerely,

KAY DAHL
Operations Department

kd